



Supplier's warranty for the goods delivered under the contract:

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**WARRANTY FOR GDG ALUMINUM ACOUSTIC PANELS FOR .....**

**Warranty period: 10 years from the date of using the material in the construction**

The warranty covers for hidden defects of the product that are impossible to be determined at the time of purchase.  
The warranty covers material defects of the product and defects resulting from its faulty workmanship.

**Territorial scope:**

The warranty is valid on the territory of Poland and European Union countries with similar climatic conditions (according to the climate zones presented in the table), for products to be used in road, rail and industrial construction, at least 2 km from the coast or tidal waters.

**General Terms of Warranty and reporting defects**

The warranty period begins on the date of product delivery, however, warranty rights arise and can only be exercised after the Buyer has paid all amounts due to the Seller.

Warranty claims will not be accepted for defects resulting from:

- removal and cleaning of accumulated impurities and sediments that was improper and inconsistent with the Instructions for use and maintenance,
- damage resulting from the use of improper cleaning and preserving agents (not approved by the manufacturer), which adversely affect the coating of the elements,
- improper transport or storage by the Buyer,
- damage caused by improper installation conducted by the Buyer not in accordance with the manufacturer's requirements and not in accordance with the applicable instructions,
- damage caused if the panels are installed using wrong tools and fasteners,
- subjecting the coat of paint to the process of "sanding" by dust, sand and stones, salt,
- subjecting panels to mechanical damage, e.g. cutting, bending, drilling,
- force majeure (e.g. natural disasters, fire).

Defects under the warranty must be reported in writing within 14 business days from the date of disclosure, but no later than 30 days from the date of its occurrence.

The responsibility of GDG Acoustic Sp. z o.o. is limited to the amount of the sales invoice less depreciation in the amount of 10% per year. GDG Acoustic Sp. z o.o. has the right to freely choose how to handle a complaint. The company is not responsible for direct or indirect losses as a result of damages covered by the warranty.



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In order for the complaint to be handled, it is necessary to show a purchase invoice. In the event of a complaint being accepted, the liability of GDG Acoustic Sp. z o.o. is limited to the cost of damaged materials and work incurred to repair the resulting defects.

#### **Final provisions:**

An inseparable part of this warranty is the Instructions for use and maintenance and Instructions for installation and storage, issued each time at delivery by GDG Acoustic Sp. z o.o. Non-compliance with the provisions of this warranty and the attached instructions results in the loss of warranty and the inability to renew it, as well as the loss of the right to any claims arising from complaints.

The warranty does not exclude, limit or suspend the Buyer's rights arising from the provisions on warranty for defects of goods sold.

#### **Annexes:**

1. Instructions for use and maintenance
2. Instructions for installation and storage